QUEEN ELIZABETH'S GRAMMAR SCHOOL

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Headteacher: Mr S Garrity Temporary Chair of Governors: Mr N Moore



12th June 2024

Dear Parent/Carer

School Catering

Our Trust secondary schools, including QEGS, will be moving to a new catering provider in September. As a result, our current contractor Derbyshire County Council, are seeking to ensure student accounts do not run up debts and any existing arrears are brought into credit as soon as possible.

DCC have now instructed their staff to not allow students to purchase food without sufficient credit on ParentPay accounts. Please can all parents ensure balances remain sufficient to allow their children to purchase food and drink on a daily basis.

Free school meal students are unaffected by this as long as student spend remains within the daily allowance.

We are able to support families facing hardship challenges, but this cannot be resolved at the canteen till. Parents should contact the relevant Head of Year for support in advance of students needing to visit the canteen if there are any issues with current debt balances.

All students in Year 7-13 are required to have their ID card and lanyard each day, to move safely around the school site and to purchase food in the canteen. If ID cards and lanyards are forgotten, lost or broken then students should resolve this during Form Time with their Form Tutor to ensure they have a loan or new ID card before lessons start.

If a student loses/misplaces their ID card during the school day they should report straight away to Student Services who can support with a replacement.

Yours faithfully

Mr J Amps

Deputy Head Teacher