

QUEEN ELIZABETH'S GRAMMAR SCHOOL

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Headteacher: Mr S Garrity



10th June 2026

Dear Parents & Carers,

Introducing Arbor Information for parents/carers

I shared earlier on in the year that we are excited to announce that we have moved our MIS to Arbor. Adopting Arbor will allow us to communicate with you more efficiently and bring all core school data and workflows into one system.

We have already created an account for you using the personal email you provided to QEGS (the one we sent this to you on).

Before you can use the App to access your account you need to "**activate**" the account by logging in via a **web browser**, e.g. Chrome, Edge, Safari, etc, to set your password.

Go to <https://login.arbor.sc> and click "**Forgot your password?**" on the secure page and follow the on-screen instructions to set your password.

(Crucial Note for First-Time Users: You must set up your password and accept the terms of use through the Parent Portal (website) first. You cannot do this through the app.)

You'll then be redirected to the login page where you enter your email address (the one we have for you) and your newly set password, then click Log In, at which point you will be able to select the Queen Elizabeth's Grammar School.

Further help and information is available at:

<https://support.arbor-education.com/hc/en-us/articles/360020147458-Logging-In-to-the-Parent-Portal-Parent-App>

We hope you are looking forward to using this new feature as much as we are!

If you have any queries about accessing your account, please contact – datateam@qegs.email

Kind regards,

Mr K Davis

Deputy Headteacher